

## Consent Guide

# Guidance on when consent may be required

## Introduction

Most properties will not require consent for the gas service work as the provision of the gas service route can be provided under statutory powers. This however can mean these properties can only be provided gas service work as '**Non Standard work**' unless consent is obtained for the location of assets such as gas service pipe, meter boxes and pipework from the 3<sup>rd</sup> party that own the land where the asset will be installed. This is known as **3<sup>rd</sup> Party Land**.

Obtaining consent for the location of assets in **3<sup>rd</sup> Party Land** is the responsibility of you being the requester of the work. If such required consent cannot be obtained, you may find you cannot have a new gas service or be able to alter the existing gas service.

You, being the requester, are also responsible for checking if permission is required and obtaining any permission for the intended work if the property is listed status. National Grid will carry out the requester's instructions with the assumption you have permission for the work.

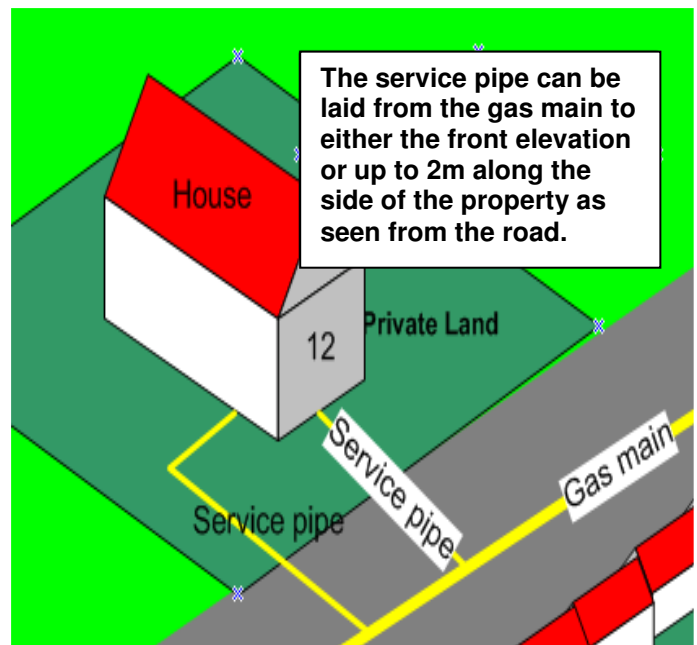
National Grid will obtain any authorisation from the relevant Highway Authority under our Statutory Rights under the Gas Act for work in the road and footpath for the works.

## Where can my meter be located?

The route for the gas pipe will in most cases be a straight line from the gas main located in the street (road or footpath) at a 90 degree angle across the land belonging to the property (and **3<sup>rd</sup> party land** if written consent is provided) up to the required meter position or box.

National Grid can lay a gas service to a safe location on an external wall either inside or outside the property. This is usually along the front of the building as viewed from the road (not necessarily the wall where the front door is) or up to **a maximum of 2m** along the side of the building as viewed from the road (this may include the wall where the front door is).

When altering a service, the route of the pipe will be kept to a predictable route around walls in a straight line until it enters the new position. Any reconnection pipe from the gas meter back to the appliances will also be in a straight line around walls.



National Grid **will not** run pipe under buildings, floors or walls but instead run them around walls or other obstacles to the meter position.

National Grid can lay pipe through a wall only if the meter is being located directly on the other side.

- Under Schedule 2b paragraph 5 of the Gas Act - A meter must be installed as near as practicable to the main. It can be in the building or approved accommodation (a meter box) or in a separate meter housing.
- Gas Safety Installation and User Regulations also impose restrictions on meter location in premises more than 2 storeys high.

A **standard quotation** for a new gas service can usually be provided where the length of gas service pipe to be laid equals no more than **23m in public** (the street) and **40m in private land**. For service alterations the work will only be under standard works if the requester requires no more than **20m new service pipe** to be laid between their old and new meter positions of pipe route. Requests for work outside of these distances are **Non Standard**.

If lengths of pipe required exceed these distances due to **3<sup>rd</sup> party land** between the gas main and the property, it would result in the work being **Non-Standard** unless consent is obtained across the **3<sup>rd</sup> party land**.

## When will you need to obtain and provide written evidence of consent?

By applying for work, you, as the requester, are providing consent for the work to be carried out in land you own or occupy. National Grid will assume you have permission for work at the property also known as the site address. It is recommended that you obtain permission from the property owner for any works if you are:

- A tenant or occupier but not the owner of the property.
- A third party organising work.

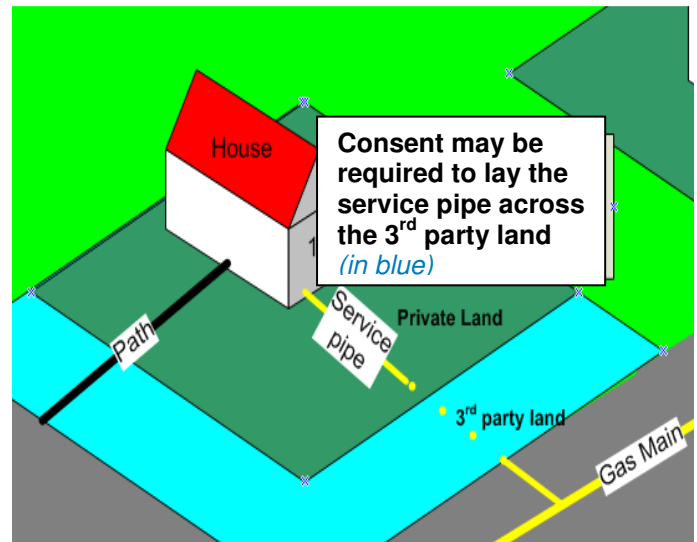
In some circumstances, you may have rights in the property deeds, lease agreements etc. which allow you to have a gas service laid in/on land that is not part of the property. You must provide this evidence when/if asked where you believe written consent is not required.

### • We will need to see written consent:

- If the route of the gas pipe National Grid is to provide will need to cross **3<sup>rd</sup> party land**. To work out if consent is required, in most cases the pipework will be laid in a straight line between the meter position and the road. You should check the ownership of the land along the possible pipe route in the property deeds.
- If you wish to locate a meter box on a wall that is not part of the property where the gas work is being completed or overhangs **3<sup>rd</sup> party land**.
- If you wish to run pipe from the gas meter into the property across land or a building that is **3<sup>rd</sup> party land**.

### • Some areas that may not be part of the property where work is being completed on the gas service:

- **3<sup>rd</sup> party land** between the property boundary and the road or path
- Multi-occupancy buildings where the grounds or building are owned/controlled by a third party.
- Any **3<sup>rd</sup> Party land** not part of the property that the property owners/occupiers have a right of passage over and is not owned by a council/highway authority



## Consent Form

We have provided a consent form on the following page that you can use to obtain the relevant consent from the property owner.

This consent form or other evidence may be required by National Grid to show consent has been given before we can progress with your order. Failure to provide this evidence will result in delays to us planning or completing your work.

This form should be completed (including your order number) and sent to:

Email address:  
[Cos.enquiries@uk.ngrid.com](mailto:Cos.enquiries@uk.ngrid.com)

In writing:  
**Sales Order Processing**  
**National Grid**  
**PO Box 5516**  
**Wolverhampton**  
**WV1 9NZ**

## Consent Form

### What is consent, when is it required and who obtains it?

**It is the responsibility of the customer to obtain any required consents and carry out all negotiations. Written proof of consent is required before work can be carried out.**

Consent is written permission from a landowner to enter, excavate and install a gas service within their land. It is required when any low pressure service, less than 63mm diameter, crosses third party land. This can include the siting of a meter box or the installing of pipework between the meter and the customer's appliances.

#### To be completed by you the requester of the work

Your Order Number *(if applicable)*  
 Your Name  
 Organisation  
 House Number  
 House Name *(if applicable)*  
 Street name  
  
 Town/ City  
 Postcode  
 Phone (Day)  
 Phone (Evening)  
 Email Address

#### Consent required from the owner of property

House Number  
 House Name *(if applicable)*  
 Street name  
  
 Town/ City  
 Postcode

#### Please indicate what you require consent for:

##### Require consent for

- The laying of a gas pipe across the private ground *(and/or)*  
 The installation of a gas meter box on the wall *(and/or)*  
 The laying of gas pipe across the building wall or inside the property

#### To be completed by the consent giver

Your Name  
 Organisation  
 House Number  
 House Name *(if applicable)*  
 Street name  
  
 Town/ City  
 Postcode

##### I, being the

- Owner of the property  
 Acting agent on behalf of the owner of the property  
 Appointed contractor of the owner of the property

##### Provide consent for

- The laying of a gas pipe across the private ground *(and/or)*  
 The installation of a gas meter box on the wall *(and/or)*  
 The laying of gas pipe across the building wall or inside the property

##### At property

House Number  
 House Name *(if applicable)*  
 Street name

Town/ City  
 Postcode

Signature

Date

**Infrastructure Quotation, Gas Act 1995 – Schedule 2 Consent** - National Grid plc is a public Gas Transporter within the meaning of the Act. By virtue of paragraph 27 of Schedule 2 of the Act any officer authorised by a public gas transporter, after seven days notice to the occupier of any premises, or to the owner of any premises which are unoccupied, may at all reasonable times, on production of some duly authenticated document showing his authority, enter the premises for the purpose of –

- Placing a new pipe in the place of any existing pipe which has been lawfully placed; or
- Repairing or altering any such existing pipe.

## Working in the public road, path & highway

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National Grid always aims to provide the service pipe from the main which can be in the road or footpath outside your property or on the opposite side of the road.

Public controlled land can have restrictions on what type of work can be done due to how busy the road or area is, especially special times of the year e.g. Christmas or daytime rush hour or school runs.

The company laying the service pipe from the road will approach the relevant highway authority or council to raise a notice. A notice is an authorisation to excavate and work in the public controlled land. National Grid runs the service from the road or path. A notice is required with the relevant Highway Authority or council, depending on the work required.

Due to these restrictions, in some cases the laying of a service pipe could be delayed weeks or months whilst dates for the work to be carried out are agreed between National Grid and the relevant Highway Authority.

The following shows some of the delays and reasons why.

- Most roads/pathways require a 10 day notice, this along with National Grid's workload could cause some delay to when we can provide the service.
- If a road has to be closed to do the work, e.g. because the gas main is in the opposite side of the road, in some cases National Grid may be required to give up to three months notice.
- In some cases National Grid may be required to give a months notice if the road is Traffic Sensitive meaning it is very busy most of the time or may be forced to work on a weekend.
- If another utility company is already doing work, National Grid will usually be required to wait until that work is completed before they can raise a notice or start work.
- If there are objections to a notice by others in the area, e.g. a local supermarket, if the objection is upheld and no alternative non-disruptive date or time can be agreed, the work may have to be re-planned with a new notice that may mean a week, a month or even three months into the future. Plans may also need establishing to provide the least disruptive date and time.
- At certain times of the year, e.g. Christmas, official state visits, carnivals, market days etc, parts of the country will have an embargo on any work in the public road or path which means work will have to be planned or re-planned outside of the embargo times

- If there is a permanent embargo on work in the public area, e.g. a seven day market, negotiations have to be carried out between National Grid and the relevant Highway Authority or council to agree a date when any works can be carried out.
- Some Highway Authorities operate a Traffic Management Authority scheme where we are required to apply and pay for authority to work. This cost is in some cases passed on to the customer. The council have a right under this scheme to refuse our work request or require further plans or alternatives before we can work. More Highway Authorities are taking up these schemes.
- There may be future schemes to restrict what work can be done in the future e.g. the proposed lane rental scheme currently being legislated.

## Contacting us

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Should you need to contact us about any of the details in this guidance you can contact us on the below details.

Customer Contact Centre telephone:

**0870 903 9999**

Monday to Friday 8am till 6pm (excluding bank holidays)

Email address:

[Cos.enquiries@uk.ngrid.com](mailto:Cos.enquiries@uk.ngrid.com)

In writing:

**Sales Order Processing  
National Grid  
PO Box 5516  
Wolverhampton  
WV1 9NZ**